



TechFlash Bulletin

ECLIPSE DATA TECHNOLOGIES

To: Warranty & Support Agreement Customers
Date: October 30, 2002
Subject: Discontinuation of Plextor CD-ROM SCSI Reader
Product: Plextor UltraPlex 40Max Reader

Objective

This **TechFlash Bulletin** is to provide advanced notification to warranty and service agreement customers that Plextor has discontinued the production of Plextor UltraPlex 40Max CD-ROM SCSI reader drives.

Detail:

Eclipse has learned that Plextor is no longer manufacturing the Plextor CD-ROM SCSI reader drive and will begin allocating their remaining inventory to its U.S. distribution channel in early November. Plextor has also indicated that they have no plans for a follow-on replacement SCSI reader, although they will continue to offer SCSI writers.

Eclipse engineering is aggressively evaluating a replacement drive for the Plextor CD-ROM reader. When a qualified replacement drive is identified customers will be notified by a **TechFlash Bulletin**. In the meantime, Eclipse is taking this opportunity to notify customers so they can acquire additional drives if they deem it necessary before any shortages should occur.

Summary:

Plextor notified select customers about the discontinuation of the Plextor UltraPlex 40Max CD-ROM reader, there are no plans to manufacture additional drives and current inventory is being allocated to their distribution channels. Eclipse is currently evaluating a replacement drive for the Plextor CD-ROM reader and will announce the replacement drive in a future **TechFlash Bulletin**.

If you have any questions, please email support@eclipsedata.com or phone (925) 598-0300 for assistance.

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